



Saskatchewan College of Opticians Undertaking

THIS UNDERTAKING is entered into pursuant to section 29(3)(g) and (h) of *The Opticians Act*

BETWEEN:

LISA MURPHY, licensed Optician

("the Member")

and

THE PROFESSIONAL CONDUCT COMMITTEE of the
Saskatchewan College of Opticians

("the PCC")

Introduction

1. The PCC received a written complaint from [REDACTED] containing allegations that the Member was guilty of professional misconduct and/or professional incompetence.
2. The PCC commenced an investigation into the complaint pursuant to section 29 of *The Opticians Act*.
3. After completion of its investigation and full consideration of the allegations, circumstances and available evidence, the PCC has concerns with the Member's practice.
4. The PCC considers it appropriate to resolve this complaint by way of an undertaking being entered into by the Member pursuant to section 29(3)(g) and (h) of *The Opticians Act*.

5. The PCC believes that the proposed undertaking will address the existing practice concerns and will ensure the Member is practicing safely, competently and ethically.

Background

6. At all relevant times the Member was a practicing member of the Saskatchewan College of Opticians and was licensed to practice as an Optician and Contact Lens Practitioner in Saskatchewan.

7. At all relevant times the Member was employed as an Optician and Contact Lens Practitioner at Theodore & Pringle Optical in Regina, Saskatchewan.

8. At all relevant times the Member was subject to the following:

- (a) *The Opticians Act*;
- (b) Regulatory Bylaws of the Saskatchewan College of Opticians;
- (b) The Professional Standards of Practice for Opticians in the Province of Saskatchewan; and
- (c) The Saskatchewan College of Opticians Code of Ethics.

Admissions

9. By entering into this undertaking, the Member accepts and acknowledges that:

- (a) on and/or between September 12 and 15, 2025 the Member knowingly ordered eyewear without a valid prescription;
- (b) acted and relied on auto-lensometer printouts as if they were a prescription and sold glasses to customers based solely on the auto-lensometer readings;
- (c) despite being told on September 13, 2025 that the auto-lensometer printout could not be relied upon, the Member proceeding to order three pairs of glasses for a client without a valid prescription; and
- (d) after being confronted about the matter, deliberately manipulated records relating to the ordering of glasses to create the appearance of a different origin or justification for the order.

10. The conduct set out in paragraph 9 above and, admitted by the Member, raises concerns with the Member's practice as a licensed Optician and their compliance with the following:

The Professional Standards of Practice for Opticians in the Province of Saskatchewan:
Standards: 1.2, 1.3, 1.8, 1.9, 1.12; 2.1, 2.3; 5.1, 5.2, 5.11; 7.6, 7.9

Saskatchewan College of Opticians Code of Ethics
Sections: 1 and 4

Regulatory Bylaws of the Saskatchewan College of Opticians
Sections: 21(a) to (c); 21(d)(xi), (xiii), (xv),

Terms and Conditions of Undertaking

11. The Member shall arrange for a review of their dispensing practice(s) to be conducted by a licensed Optician approved by PCC member Michielle Noble, not less than two months and not more than three months from the date of this undertaking. The Member is required to provide a copy of this undertaking to the licensed Optician prior to seeking approval of the individual to conduct the review. The licensed Optician conducting the review will provide Michielle Noble with a written report outlining the records reviewed and their findings on the Member's conduct and performance relating to the areas of concern set out in this undertaking. The licensed Optician conducting the review will confirm in their written report that they had received and reviewed this undertaking prior to conducting the review. The Member will be solely responsible for any costs associated with the review and written report.

12. The licensed Optician conducting the review will forward their written report directly to the attention of Michielle Noble c/o Saskatchewan College of Opticians, 318 21st Street East, Saskatoon, SK, S7K 6C8 within two weeks of conducting the review.

13. Should Michielle Noble have concerns with the member's conduct and/or performance as a result of reviewing the written report and/or should the report raise concerns regarding professional competency or conduct, the matter will be referred to the PCC for possible further action. The PCC reserves the right to negotiate an extension of the term of this undertaking and/or amendment to the terms and conditions contained in this undertaking.

14. If Michielle Noble does not have concerns with the report, the report will be presented to the PCC with a recommendation that it be accepted. Should the PCC consider the written report to be satisfactory, the PCC will not take any further action in relation to the matter.

15. The Member shall remit the sum of \$3,500.00 to the Saskatchewan College of Opticians in payment of costs incurred by the PCC in relation to the investigation of this complaint. The Member shall have until one year from the date of signing this undertaking to make full payment of this amount, failing which the matter will be referred to the PCC for further action up to and including suspension of licensure.

Duration and Disclosure of Undertaking

16. This undertaking will remain in effect, and the Member acknowledges and accepts they will continue to be subject to its terms and conditions, for such period as is required for the Member to have completed the conditions set out in paragraphs 11 to 15 above to the satisfaction of the Chair of the PCC.

17. The existence of this undertaking will be recorded for the period the undertaking is in effect.

18. The PCC will receive and retain a signed copy of the undertaking and the Member and Registrar will be provided a signed copy. The complainant will be notified of the outcome of the investigation and the terms and conditions contained in this undertaking.

19. Immediately upon receiving a copy of the signed undertaking the Member shall provide a copy to their employer. Should the Member apply for new employment as an Optician during the period this undertaking is in effect, the Member shall disclose the existence of this undertaking to a potential employer at the time of application and shall provide a copy of this undertaking to a potential employer prior to entering into an employment relationship.

21. Should an inquiry be made of the Registrar as to the status of the Member's license during the period the undertaking is in effect, the Member acknowledges that the terms of the undertaking will be disclosed and a copy may be provided.

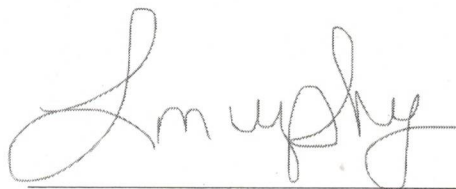
22. If the PCC is satisfied that the Member has complied with all terms and conditions of this undertaking, the PCC shall inform the Member, in writing, that this undertaking has been fulfilled and is no longer in effect. The register will then be updated and that the PCC will take no further action regarding the complaint that gave rise to this undertaking.

Signatures

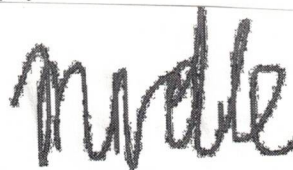
23. The Member acknowledges that they have voluntarily entered into this undertaking and is aware of their rights and responsibilities and had the opportunity to seek independent legal advice before entering into this undertaking.

June 18/2026

Date



Lisa Murphy



Date

June 15/26 Michielle Noble

Michielle Noble on behalf of
the Professional Conduct Committee