

Critical Public Services to Address COVID-19 and Allowable Business Services

Critical Public Services

Health Care and Public Health Workers

Services include:

- Occupations in health and social services
- Pre-hospital and emergency services (i.e. paramedics, dispatchers)
- Private professional resources offices (health network)
- Pharmacies
- Dentistry (emergency services)
- Optometry (emergency services)
- Physiotherapy (emergency services)
- Laboratories and specimen collection centres
- Caregivers
- Medical facilities (emergency services)
- Businesses that provide products and/or services that support the health sector or that provide health services
- Private seniors' residences and services
- Home services for seniors, the disabled and the vulnerable
- Specialized resources in accommodation (i.e. domestic violence, homelessness, addictions)
- 811 and 911 call centre workers
- Canadian Red Cross
- Canadian Blood Services
- Production, supply and distribution of drugs, vaccines and pharmaceutical goods and medical equipment, including laboratory and research centres

Law Enforcement, Public Safety and First Responders

Services include:

- Police services, including the distribution of emergency calls
- Fire services
- Corrections
- Special constables
- Security agencies
- Legal and professional services that support the legal and justice system
- Civil security, coroners and pathology
- Forest firefighters and all types of professionals supporting civil security operations
- Courthouse (staff required to maintain minimum operations)
- Communication services
- Professional and social services that support the legal and justice system
- 911 call centre workers
- Hazardous material responders from government and the private sector
- Workers, including contracted vendors, who maintain digital infrastructure supporting law enforcement and emergency service options

Government and Community Services

Services include:

- Educators and support staff for emergency child care
- Online higher education
- Training related to jobs and critical public services
- Providers of goods and services for vulnerable citizens
- Food inspection
- Waste collection/disposal
- Air ambulance, STARS
- Suicide prevention services
- Support services for victims of domestic violence
- Income security and social security
- All utilities (i.e. power, gas, water/wastewater, telephone) and service providers
- Resources deemed essential by the municipalities (i.e. administration, public workers, etc.)
- Animal shelters

Allowable Business Services

Production, Processing and Manufacturing and the Supporting Supply Chains

Services include:

- Production, processing and supply chains of the mining sector
- Production, processing and supply chains of the forestry sector
- Production, processing and supply chains of the energy and oil and gas sectors
- Production, processing and supply chains of the agriculture sector, including animal care
- Production, processing and supply chains of the manufacturing sector
- Businesses, facilities and services that support and carry-out the two-way movement of essential goods within integrated North American and Global supply chains

Transportation and Logistics

Services include:

- Public transport and transport of people
- Airports and any associated maintenance workers
- Transport, storage and distribution of goods
- Road construction and maintenance
- Service stations and mechanical repair of motor vehicles, trucks and specialized equipment for industries
- Taxis, ridesharing and paratransit services
- Postal, courier and parcel delivery services
- Businesses engaged in or supporting the operation, maintenance and repair of critical infrastructure (i.e. railways, dams, bridges, highways, erosion control structures, etc.)

Media and Telecommunications

Services include:

- Telecommunications (network and equipment)
- Cable distributors
- Information Communication Technology
- National media
- Local media

Construction Including Maintenance and Repair

Services include:

- Construction firms
- Services performed by trades people, residential and commercial installation services and landscaping services
- Rental equipment
- Building maintenance, repair and housekeeping

Retail Services

Services include:

- Grocery and other food stores
- Pharmacies
- Convenience stores
- Hardware, home supply and appliance stores
- Funeral homes, cremation and cemeteries
- Restaurants (take out or delivery only)
- Hotels, motels, shared rental units and similar facilities, including student residences
- Cleaners, drycleaners and laundromats
- Medical supplies and services
- Pet food stores and supplies
- Movers
- Work equipment (safety and protection)
- Automotive dealers, auto repair and autobody shops
- Stores selling beer, wine, liquor or cannabis products
- Gas stations, diesel, propane and heating fuel providers
- Businesses that supply office products and services
- Rental and leasing services
- Professional services including lawyers and para-legals, engineers and translators
- Land registration services and real estate agent services
- Businesses providing security services including private security guards, monitoring or surveillance equipment and services
- Businesses providing staffing services, including temporary help

Banking and Financial Services

Services include:

- Financial services
- Insurance services
- Payroll services
- Accounting services
- Financial market services